



BV Ski & Snowboard School Season Long Program FAQ's 2020-2021

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Changes this Season

- **No full day lesson offerings?**
 - We know this is a big change, while we hope to return to full day lesson offerings in future seasons, this winter with covid precautions we do not have enough space in our kid's facilities to appropriately space students and staff during lunch breaks. Because of this we will not be offering any lunches, or lessons over the lunch period, including full day season longs.
- **If I sign up for both AM & PM sessions what happens for lunch?**
 - Students will need to be picked up by their guardian after the morning lesson and dropped off for the afternoon lesson.
 - For the season long programs, guardians have the option to sign a release form, so their child is free to leave on their own after the lesson if desired.
- **What other Covid changes are in place?**
 - Face coverings are required at all times for students and instructors.
 - All lessons will meet outside on snow, including day 1 of the session.
 - End of day wrap ups and parent pickups will be outside on snow.
 - Students will be encouraged to stay distanced whenever possible, and to follow Bolton's chairlift guidelines of riding solo on double chairs, and only 2 people per lift on quads.
 - Contact between instructors and students will be limited whenever possible. Example: using poles and other tools to assist someone standing up instead of hand holding.
 - If a lesson day is cancelled ahead of time due to cold weather, there will be a voucher issued or a makeup day scheduled.
- **Was there a price change in ridge runners?**
 - Previously Ridge Runners & Riders was 5.5hours with about an hour for lunch, averaging 4.5hours on snow. This season we have switched to an am & pm option totaling more time on snow than last season if students signup for both am & pm.
- **Why are season longs only offered for children 7years and older?**
 - In past seasons we were able to have members of the general public ride with students 6years old and under so they did not need to ride chairlifts alone. With covid and wanting guests to ride double chairlifts solo we need to make adjustments and can only offer season long lessons for children who are a) already independent lift riders capable of safely loading, riding, pulling the bar up and down, and unloading the lift AND b)over 7years old by the start of the program.
 - We hope to bring back our 6&under offerings in future seasons.
 - We will have special private lesson offerings for children 6 years old and under, please stay tuned.

Group Sizes and Instructors

- **Will my child have the same instructor each week?**
 - We try have instructors remain with the same group through the entire program. Please keep in mind group changes happen, as do substitutions.
- **If I sign up for both AM & PM sessions will they have the same instructor?**
 - It is our goal that students who sign up for both AM & PM sessions will have the same group and instructor in the afternoon as they did in the morning as much as possible.
- **Can I request an instructor?**
 - Yes. After you sign up, you will get emailed a questionnaire where you can notify us what instructor you prefer if you have one in mind.
- **Can I build my own group?**
 - Yes. If you have 6-9 students interested in being in the same group, and they are approximately the same ability capable of skiing on the same terrain, you can build your own group.
 - If there are less than 7 students in your pre-built group, be aware other students may be added to it.
 - After you sign up, you will get sent a questionnaire where you can request other students that you want to be in a group with.
- **What are the group sizes?**
 - Depending on age, ability, and discipline of the group, group sizes vary but are often between a 6:1 and 9:1 ratio
- **Will my group stay the same?**
 - Weeks 1 & 2 groups often change to better suit the student's development, by week three there are usually minimal changes.

Addons and Signups

- **Does this program sell out?**
 - We expect some of our season long program offerings to sell out
- **Will the prices change?**
 - Prices are subject to change at any time
- **Will there be cancellations?**
 - If there is severe wind, cold, or covid concerns lessons are subject to cancellations. Details about makeup days or vouchers will be communicated if that time comes.
- **Does it come with rentals?**
 - No, none of our season long lessons come with rentals, however you are eligible for a season long lease discount of \$99 for students signed up in the program. Please call the BV call center to setup your discounted reservation.
- **Does it come with a lift ticket?**
 - No, none of our season long lessons come with lift tickets and you will need to purchase a season pass.
 - There is a blackout season pass, if a season long program date lands on a blackout day, the student will be able to ski/ride while with their group.
 - What if season passes are sold out, but I'm signed up for a program?
 - We can get you on the waitlist, however we may not be able to make any accommodations due to capacity limitations this season.
- **What if I want to sign up for both AM & PM season long sessions, but one sells out before the other?**
 - If we are able to open more spots, people on the waitlist who have already signed up and paid for one half day session but want to be in both, will have priority over those signing up for just AM or just PM
- **Can students switch between skiing and snowboarding?**
 - Students will need to stick with one discipline through the entire program session.

Programs and pricing subject to change at any time.

BV reserves the right to cancel reservations or programs at any time. Answers above are subject to change.